

George F. Young (“GFY”) experienced a data security incident that may have impacted some personal information belonging to certain patients, former patients, and their dependents. GFY takes the security of personal information very seriously, and we sincerely regret that this occurred. This website contains information about what happened, actions we have taken to prevent a reoccurrence, and steps you can take to protect your information.

### **What Happened?**

On October 21, 2023, George F. Young was the target of a ransomware attack, which encrypted all systems for a short period of time. With the assistance of external cybersecurity experts, we immediately began working to restore our systems and investigate the scope of the incident. After extensive review of the files removed from our network, we became aware on February 6, 2024 that your personal information may have been subject to unauthorized access. We also reported this incident to federal law enforcement.

### **What Information was Involved?**

This information impacted varied by individual, but contained some or more of the following: Social Security numbers, driver’s license/state identification numbers, financial account information, medical information, medical insurance information, passport information, foreign ID numbers, and military ID numbers.

### **What We Are Doing**

We take the security of employee information in our systems very seriously, and we want to assure you that we’ve already taken steps to prevent a reoccurrence by increasing monitoring of our networks, further improving access controls, and hardening our systems.

### **What You Can Do**

You should always remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports for suspicious or unusual activity and immediately report any suspicious activity or incidents of identity theft to the police or credit reporting agencies.

### **For More Information**

Representatives are available to assist you with questions about this incident between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays, at 1-833-914-3878.

Protecting your information is important to us. We appreciate your patience and understanding.